

The role: Field Service Engineer

The salary: Up to £27,000 per annum

Our Field Service engineers are responsible for;

- The service and maintenance of diesel, LPG and electrical materials handling equipment
- Fault finding, planned preventative maintenance and pre delivery inspection of forklift trucks
- Ensuring customer service is kept to a high level and any queries are addressed
- Adhering to safety guidelines set and all policies set out by customers and Briggs Equipment
- Complete job activity electronically and ensure all required parts to complete tasks are ordered
- Ensuring the company vehicle is maintained to a high standard and correctly stocked
- Ensuring customer relationship are maintained and developed through high standards of service
- Call out Rota as required

Our Field Service Engineer will demonstrate;

- Relevant technical qualification
- Previous experience within a similar role
- Good understanding of hydraulic, mechanical and electrical principals
- The ability to work independently and under pressure
- The ability to manage and prioritise workload
- Understanding customer needs

Our Field Service Engineers command;

- A base salary up to £27,000
- Overtime
- Pension scheme
- Sick pay
- Private use of the vehicle if the engineer pays the tax and fuel

About Us

We're a well-established, local material handling equipment supplier in the heart of Wellingborough. Fuelled by caffeine, we've been serving local businesses for the past thirty years.

In June 2018, we were acquired by Briggs Equipment which has opened up the doors for Hitec, granting us a regional audience and the chance to prove that the little guy has a chance against material handling companies far bigger than us.

We pride ourselves on the service we provide and the relationships that we have developed with our customers. We aim to give every single lead (whether it be for servicing, hire, a forklift or a sweeper) our all and to give the very best before, during and after sales care.

Recently we've expanded to include a one-man marketing team, additional hire staff, a bigger team of engineers and even a new building to house everyone. Each team member matters and we're committed to your future as well as our own.

Our Values

- Safety first
- Easy to work with
- It's our business
- Innovate and Improve
- Build trust

Our values are based around employee experience as we believe this will also support high levels of customer engagement. We want our people to be empowered to identify improvements or risks and offer solutions. We encourage open and honest communication to help make Hitec Lift Trucks the best place to work.

Apply Today

Send across a cover letter and your C.V to Hannah.newman@askhitec.co.uk or for more information on the role, call 01933 228127 and ask for Mark Neville.